

FAQ

syphon

Q. When the hot water boils up into the upper bowl, not all of it boils up – a little bit remains in the lower bowl. Why is that?

Q. I have a syphon with a 5-cup capacity upper bowl and a 3-cup capacity lower bowl. Is it okay for there to be a capacity difference between the two bowls?

Q. What should I do if hot water isn't rising into the upper bowl?

Q. Coffee is falling back into the lower bowl. What should I do?

Q. There is a crack on the lower bowl, even though the lower bowl has not been bumped against anything. How could this have happened?

Q. Where can I buy alcohol for an alcohol lamp?