

FAQ

Cold brew coffee

[All cold brew coffee products]

Q. Can I use this product for instant coffee?

Q. Which level of roasting and coarseness are recommended for the coffee grounds?

[All cold brew coffee pots]

Q. My pot is specifically for making X cups. Can I make fewer cups?

[cold brew coffee pots and filter-in coffee bottles]

Q. Can I make other drinks (black tea, green tea, etc.) ?

Q. The strainer is blocked. Can I fix this?

Q. What's the difference between this product and the cold brew tea pot / filter-in tea bottle?

[filter-in coffee bottles]

Q. How do I open the strainer?

Q. Can I use the filter from the filter-in bottle?

Q. Can I store this product lying down?

Q. Should I remove the strainer or leave it in the bottle once my coffee has finished brewing?

[water dripper]

Q. I have an earlier model of the water dripper. Can I use the lever packing of the N water dripper for my model?