

FAQ

Kettle / Power Kettle

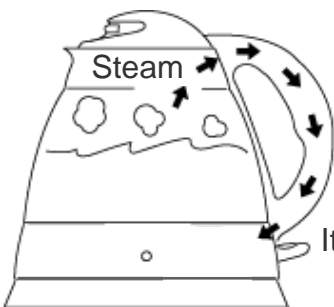
[Power Kettle_EPK-12 / V60 Power Kettle “Buono”_EVKB-80]

Q. Water drips from the switch and bottom. Is it broken?

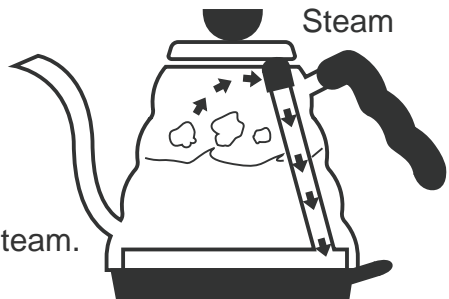
A. It's not broken. It happens due to the automatic switch-off system. Please see below.

As the illustration of the power kettle shows, when the thermostat at the bottom of the kettle senses steam going through the pipe within the handle(EPK) / inside the body(EVKB), the switch turns off. This steam turns to the water and sometimes leaks from the switch and bottom.

*Unless you firmly close the lid until you hear the click sound, the automatic switch-off system does not work. Overheating is very dangerous. Please ensure that you close the lid firmly.



EPK



EVKB